<u>CLAIMS</u>

What is claimed is:

1. A computer program product comprising:

a computer usable medium having computer readable program code for regenerating message data embodied therein, said computer readable program code configured to:

generate a first message;

transmit said/first message to a first user;

obtain an inquiry from a second user for a duplicate of said first

message;

regenerate said duplicate of said first message in response to said

inquiry.

- 2. The computer program product of claim 1 wherein said first message is generated in response to a triggering event.
- 3. The computer program product of claim 1 wherein said computer readable program code configured to regenerate said duplicate further comprises computer program code configured to:

obtain template data associated with said first message;
obtain general information associated with said first message;
combined said template data and said user information.

- 4. The computer program product of claim 3 wherein said general information comprises user/specific information.
- 5. The computer program product of claim 4 wherein said general information comprises previously calculated information.
- 6. The computer program product of claim 1 wherein said second user comprises an entity representative.

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